



GETTING THE CARE YOU NEED WHEN YOU NEED IT.

Peninsula and South Bay service areas

We understand that sometimes it may be difficult to know what type of care you need. We want you to get the right care to help you get healthy and stay that way.

When you are sick or injured, you may have an urgent care need. An urgent care need is one that requires prompt medical attention but is not an emergency medical condition. Most of our facilities provide after-hours urgent care. See the chart on the following pages for area facilities and the hours of our Urgent Care and Minor Injury Clinics.

If you're not sure what kind of care you need, our advice nurses are available to help you 24 hours a day. They can direct you to the most appropriate place for treatment or, where appropriate, provide advice.

To contact an advice nurse:

Call one of the numbers listed. Our advice nurses are available 24 hours a day, seven days a week.

If you are deaf, hard of hearing, or speech impaired and need TTY service, call **711**.

Emergency care

If you have an emergency medical condition, call **911** or go to the nearest hospital.

An emergency medical condition is (1) a medical or psychiatric condition that manifests itself by acute symptoms of sufficient severity (including severe pain) such that you could reasonably expect the absence of immediate medical attention to result in serious jeopardy to your health or body functions or organs, or (2) active labor when there isn't enough time for safe transfer to a Plan hospital (or designated hospital) before delivery, or if transfer poses a threat to your (or your unborn child's) health and safety.

Urgent care and minor injury services

Please refer to our Web site at **kp.org** for the latest information on our facilities.

Urgent care locations

Minor injury clinics

Minor Injury Clinics are for minor injuries and lacerations only. For help with an illness, call one of the advice and appointment numbers below.

FACILITY	MINOR INJURY WEEKDAY HOURS	MINOR INJURY WEEKEND HOURS	ADVICE NURSE (24 HOUR)/ APPOINTMENTS
Campbell Medical Offices 220 E. Hacienda Ave. Campbell, CA 95008	9 a.m.–12:30 p.m. and 1:30–5 p.m.	For weekend minor injury needs, please see Santa Clara Medical Center listing.	(408) 871-9440 TTY: Dial 711
Milpitas Medical Offices 770 E. Calaveras Blvd., 1st Floor Milpitas, CA 95035	9 a.m.–12:30 p.m. and 1:30–7 p.m.	For weekend minor injury needs, please see Santa Clara Medical Center listing.	(408) 945-2933 TTY: Dial 711
Mountain View Medical Offices 555 Castro St., 1st Floor Mountain View, CA 94041	8:30 a.m.–12:30 p.m. and 1:30–5 p.m.	For weekend minor injury needs, please see Santa Clara Medical Center listing.	(650) 903-3020 TTY: Dial 711
San Jose Medical Center 250 Hospital Parkway Medical Office Building, 1st Floor San Jose, CA 95119	9 a.m.–11 p.m.	9 a.m.–11 p.m.	(408) 362-4740 TTY: Dial 711
South San Francisco Medical Center Medical Offices, 3rd Floor 1200 El Camino Real South San Francisco, CA 94080	9 a.m.–7:30 p.m.	10 a.m.–6:30 p.m.	(650) 742-2100 TTY: Dial 711

Urgent care locations

Urgent care clinics

FACILITY	URGENT CARE WEEKDAY HOURS	URGENT CARE WEEKEND HOURS	ADVICE NURSE (24 HOUR)/ APPOINTMENTS
Redwood City Medical Center For adult urgent care needs: Internal Medicine Dept. 1150 Veterans Blvd. Cypress Building Redwood City, CA 94063	6 a.m.–8:30 p.m.	Sat. 9 a.m.–4:15 p.m., Sun. 9:30 a.m.–3:30 p.m.	(650) 299-2015 TTY: Dial 711
Redwood City Medical Center For pediatric urgent care needs: Pediatrics Dept. 1150 Veterans Blvd. Birch Building Redwood City, CA 94063	5–7 p.m.	10 a.m.–2 p.m.	(650) 299-2015 TTY: Dial 711
Santa Clara Medical Center For adult after-hours care needs: Internal Medicine Dept. 710 Lawrence Expressway Santa Clara, CA 95051	6–8 p.m.	9 a.m.–8 p.m.	(408) 554-9800 TTY: Dial 711
Santa Clara Medical Center For pediatric after-hours care needs: Pediatrics Dept. 710 Lawrence Expressway Santa Clara, CA 95051	8:30 a.m.–7:30 p.m.	8:30 a.m.–5:30 p.m.	(408) 554-9810 TTY: Dial 711
South San Francisco Medical Center Medical Offices, 2nd /4th Floors 1200 El Camino Real South San Francisco, CA 94080	5:30–9 p.m.	10 a.m.–9 p.m.	(650) 742-2100 TTY: Dial 711